

Proceedings of the Meeting Students Grievance Redressal Committee

In Geetha Jeevan Arts & Science College

Held in Principal's Chamber, at 11.00 am on 19.11.2025

Members of the Committee

1. Mrs. P. Malathi - Head, Department of Mathematics
2. Dr. J. Maghil John Santhosh - Trust Member
3. Dr. N. Jeyavasanthi - Head, Department of Tamil
4. Mrs. G. Dhanalakshmi - Head, Department of Business Administration

1. Five written complaints were reviewed; three were resolved, and two were escalated to the Principal.
2. It was noted that faculty-student communication gaps led to most grievances.
3. The committee suggested monthly informal meetings with department head to pre-empt issues.
4. A feedback form will be circulated to assess the satisfaction of students after complaint resolution.
5. Misuse of the complaint portal was discussed and a verification process was initiated.

Members present

1. Mrs. P. Malathi, Member
2. Dr. J. Maghil John Santhosh, Member
3. Dr. N. Jeyavasanthi, Member
4. Mrs. G. Dhanalakshmi, Member

- P. Malathi
- J. Maghil John Santhosh
- N. Jeyavasanthi
- G. Dhanalakshmi



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19/11/2025

PRINCIPAL

Dr. M. ILANKUMARAN

M.A., M.Phil (ELT), Ph.D (ELT)
PRINCIPAL

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